

Proofpoint | ObserveIT On-Premises Release Notes

Version 7.11.1

This document provides information about features, issues that were discovered and fixed since the previous release of ObserveIT, and any limitations of the release. It is important that you read this document before you install and configure this version.

For information about how to install and upgrade, see:

- Installation Guide
- ObserveIT Upgrade

For the online documentation, click here.

Apple M1 CPU is now supported. (Prerequisite: Endpoint must have an emulation software (Rosetta 2) installed prior to installing a 7.11.1 Mac Agent.

This version includes security fixes.

Resolved Issues

- [Issue 2702]: Continuous recording after locking and unlocking the screen is now working, also after upgrade.
- ✓ [Issue 337]: Improved database deployment caused by Agent heartbeat.
- ✓ [Issue 335]: Improved CPU usage on Terminal Servers.
- ✓ [Issue 323]: Resolved issue with upload event from mail on Mac.
- [Issue 315, 201]: Alerts that are triggered on keylogger now display all keywords that match the condition in the Alert Rule.
- [Issue 312]: Login name filters in the Alerts screen have been fixed to respect permissions also when setting them based on Endpoint Groups.
- ✓ [Issue 290, 269]: Provide support for multiple health services monitoring when using multiple Web Consoles.
- ✓ [Issue 283]: Improved detection for performing file attachment to email.
- ✓ [Issue 264]: Incorrect reporting of storage hardware as USB device has been fixed.
- [Issue 226]: Resolved issue of auto upgrading unregistered Agent.
- ✓ [Issue 225]: The Storage Management screen (Configuration > Archive) was updated by removing the indication for current screen capture storage in total file size, and by removing the option to create notification for low disk space. Both



- items did not work due to a limitation on Windows OS related to counting large amount of files.
- ✓ [Issue 202]: Resolved specific limitation on supporting special characters on service account passwords.
- ✓ [Issue 158]: Improved performance when FAM file folder resides on shared network drive.
- [Issue 259]: Improved screenshot storage optimization mechanism handling data movement between drives.
- ✓ [Issue 219]: Improved User Diary page response time.
- ✓ [Issue 163]: The extraction of USB Device ID when copying/moving files to USB devices was changed to be consistent to how the Device ID is extracted when detecting USB connecting.
- ✓ [Issue 90]: In anonymized mode, dropdown values have been adapted to avoid exposing user machine name.
- [Issue 28]: Resolved issue of URL detection on Gmail Compose option (for creating new email).